

QUALITY POLICY

National Oilwell Varco is committed to meeting or exceeding the needs and expectations of its customers; to support our quality goals and objectives; and to continually seek to improve the effectiveness of our Quality Management System. Each employee understands and subscribes to the principle:

Quality is **MY** Responsibility

What this means:

- Work within the System. Following established procedures or recommending changes if change is for the better.
- Work responsibly. Know what the process requires. Check to be sure the requirements are met. When in doubt, ask.
- Work safely. Precautionary measures protect both the employee and the product.
- Work together. Communicate. When things go right, it most often is the result of communication between the parties involved assuring that things are moving along as planned and preventing unwanted surprises down the line.
- Work with the Customer. Develop the philosophy that the next person, internal or external, to receive a product or service from you is the customer.

National Oilwell Varco strives to be a valuable commercial entity in the community. By providing reliable, high quality, and safe to operate products that are environmentally sound, we assure our customers' satisfaction and our continued presence in the marketplace.



President / CEO – National Oilwell Varco

10/21/2016

Date